

# CITY OF DETROIT FISCAL 2001/02 BUDGET

## AGENCY 31 INFORMATION AND TECHNOLOGY SERVICES

### MISSION

The mission of the Information Technology Services Department is to provide "world class" computing and communication technology and services to City agencies, enabling them to effectively manage assets and deliver services to Detroit citizens, businesses and visitors.

### DESCRIPTION

The Information Technology Services Department is the central staff agency responsible for directing, developing and providing information technology and consulting services to City agencies. The responsibilities of ITS include: information management, strategic technology planning, application development and implementation, system/application maintenance and support, telecommunications, data center operations, technology acquisitions, business needs solutions and other services necessary to aid agencies in harnessing technology to improve operations and the quality of services provided to their customers.

### GOALS

1. Maintain the City's current technology investment.
2. Expand the City's technology infrastructure.
3. Delivery of new and enhanced applications to support the business information and process needs of the agencies.
4. End User Training and Support.
5. Internal Operational Improvement.

### DEPARTMENTAL FINANCIAL INFORMATION

	GENERAL FUND	TOTAL
EXPENDITURES	\$47,378,153	\$47,378,153
REVENUES	<u>4,019,905</u>	<u>4,019,905</u>
NET TAX COST	\$43,358,248	\$43,358,248
POSITIONS	177	177